

FLEXSTAND Operator Interface

Frequently Asked Question

Issue date: 2017-03-14

Question: Where can I see the status of my licenses?

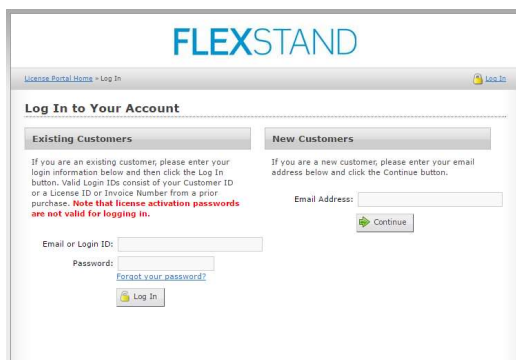
Applies to: All FlexStand OI versions

Answer: Customers can log in to a portal to see their order history, reprint receipts, download software updates, purchase upgrades, renew support contracts, register software, retrieve license keys, and much more.

To get access to your Customer License Portal please follow the link:

<https://secure.softwarekey.com/solo/customers/CustomerHome.aspx>

Login using the information you have received with your purchase.



The screenshot shows the FLEXSTAND login interface. At the top, the FLEXSTAND logo is displayed. Below it, there is a navigation bar with "License Portal Home" and "Log In" links. The main heading is "Log In to Your Account". There are two sections: "Existing Customers" and "New Customers". The "Existing Customers" section has a "Log In" button and a "Forgot your password?" link. The "New Customers" section has an "Email Address" input field and a "Continue" button. A note states: "Note that license activation passwords are not valid for logging in."



The screenshot shows the FLEXSTAND License Portal Home. At the top, the FLEXSTAND logo is displayed. Below it, there is a navigation bar with "License Portal Home", "Company Selection", and "Log Out" links. The main heading is "License Portal Home". There is a "Welcome" message. Below that, there are four main sections: "Payment History" (Review past payments and re-print receipts and invoices), "Downloads" (Download purchased software), "Licenses & Activations" (Activate and manage your software installations), and "Renewals & Upgrades" (Renew software & support subscriptions and purchase upgrades). At the bottom, there are two sections: "Contact Information" (Customer ID, Company Name, Contact Name, Address, Phone Number, Email Address) and "Support Information" (Email: support@cim.as, Phone: +45 30 70 65 02, Web: Web Site). There are also buttons for "Edit Contact Information" and "Change Password".

A common task is to get an overview of your license. Press "Licenses & Activations".

FLEXSTAND

[License Portal Home](#) » [Licenses & Activations](#) [Company Selection](#) [Log Out](#)

Licenses & Activations

Click on a License ID or Serial listed below to view more details about the license.

License ID/Serial	Product	Date Issued	Status	Activations Left
[Redacted]	FlexStand Operator Interface v. 9.x Developer 9.1	Feb 02 2017	OK	0
[Redacted]	FlexStand StepTypes 6TL Control, TS2012 or later	Nov 25 2014	OK	1
[Redacted]	FlexStand Operator Interface v. 8.x Developer 8.0	Oct 22 2014	OK	3
[Redacted]	FlexStand Operator Interface v. 8.x Developer 8.0	Oct 09 2014	OK	1

To display specific information about each license or activate a license manually select the license ID.

FLEXSTAND

[License Portal Home](#) » [Licenses & Activations](#) » [License Details](#) [Company Selection](#) [Log Out](#)

License Details for FlexStand StepTypes 6TL Control, TS2012 or later

License Information		Order Information	
Status:	OK	Invoice:	[None]
License ID:	[Redacted]	Date Issued:	Nov 25 2014
Activation Password:	[Redacted]	Quantity:	1 Each
Activations Left:	1		
Deactivations Left:	Unlimited		
Instructions:	To DOWNLOAD the product immediately, click HERE .		

Additional Information

[Download](#) [Activate](#) [Manage Installations](#)

This screen will show the activations left. Licenses can be activated manually by selecting Activate.

Activation should normally be done directly from the PC running FlexStand, but in cases where this PC is not connected to the internet, manual activation can be used.

